

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Hayes et al.
Serial No. : 09/876,563 ✓
Filed : June 7, 2001
Title : CUSTOMER MESSAGING SERVICE

Art Unit : 3625
Examiner : R.E. Rhode, Jr.

#11
Walden
9.17.03

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

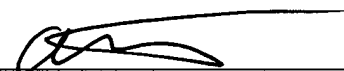
REPLY

In reply to the action mailed 1/30/2003, please amend the application as indicated on the following pages. Applicant asks that all claims be allowed in view of the amendment to the claims and remarks contained on the following sheets, a total of 13 pages.

Enclosed is a \$110 check for the Petition for Extension of Time fee. Please apply any other charges or credits to Deposit Account No. 06-1050.

Respectfully submitted,

Date: May 22, 2003



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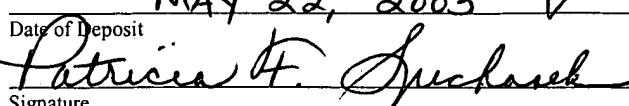
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